

## PACIFIC BOOKSTORES PURCHASE GUIDE

### ONLINE SALES

ONLINE ORDER (BOOKSHOP) (Home Delivery OR Self Collection)	<ol style="list-style-type: none"> <li>1) Please visit our website - <a href="https://www.pacificbookstores.com/">https://www.pacificbookstores.com/</a></li> <li>2) An account is necessary for ordering</li> <li>3) Please place order early. Home Delivery and Self-Collection slots are available on first-come-first-serve basis</li> </ol>
ONLINE SALES PERIOD	<p><b>27<sup>th</sup> Oct to 31<sup>st</sup> Oct (P1 Early Sales)</b> <i>(For Collection on 3<sup>rd</sup> November ONLY)</i>            Due to a change of syllabus for some P1 titles, kindly note that purchases made for collection on 3<sup>rd</sup> November <u>will not</u> be a complete P1 set. The new titles will be available for ordering from 15<sup>th</sup> November 2023 to 15<sup>th</sup> December 2023. Parents who prefer to opt for home delivery, kindly place your order after 15<sup>th</sup> November 2023. (Home delivery and Self Collection dates will be reflected on the last page of your booklist)</p> <p style="text-align: center;"><b>15<sup>th</sup> Nov to 15 Dec 2023 (All Levels)</b> (Subject to slot availability)</p>
HOME DELIVERY CHARGES	<b>Local delivery charge of \$14.60</b>
SELF COLLECTION HOURS	<b>Kindly refer to the Dates and Time stated online</b>
PAYMENT OPTIONS	<p>PayNow (QR code), Credit/ Debit Cards </p> <p>NTUC Care Fund (e-voucher) , CDAC (e-voucher)</p>
CANCELLATION/EXCHANGE POLICY	<ol style="list-style-type: none"> <li>1) All purchases are final and no cancellation.</li> <li>2) No refunds allowed and only exchange will be entertained.</li> </ol>
FAQS	<a href="https://www.pacificbookstores.com/faq">https://www.pacificbookstores.com/faq</a>

### ONSITE SALES (IN SCHOOL)

WALK IN PURCHASE HOURS @ PRIMARY	<p><b>3<sup>rd</sup> November 2023</b></p> <p>For additional onsite sales dates, please refer to the last page of the booklist</p>
PAYMENT OPTIONS	<p>PayNow (QR code)            NTUC Care Fund (e-voucher)            CDAC (e-voucher)            Cash</p>
CUSTOMER SERVICE CONTACT	<p><b>HOTLINE : 69298012</b>            (Mon to Fri 9.00am to 5.00pm excluding eve of public holidays)            EMAIL : <a href="mailto:sales@pacificbookstores.com">sales@pacificbookstores.com</a></p>

If you intend to apply / are applying for Financial Assistance with the school, please do **NOT** make any purchase first. Please wait for the school to inform you of your application status.